Windows 10 Bluetooth Audio Stuttering Issues

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When you connect any pair of Bluetooth headphones or Bluetooth devices to your computer, but the audio would frequently cut in and out randomly or disconnect even it was fully charged, it's pretty sure you're experiencing the **Bluetooth audio stuttering** issue.
Don't worry, you're not alone and we have fixes for you.

If you're using **2.4 GHz band WiFi**, your Bluetooth devices and WiFi may interfering with each other and cause the issue. Shut down your WiFi and check whether the problem is disappeared.
If not, read on to try the below fixes.

Try these fixes:

There're **5** fixes that have helped many users solve the **Bluetooth audio stuttering** issue. You don't have to try them all; just work your way down the list until you find the one that works for you.
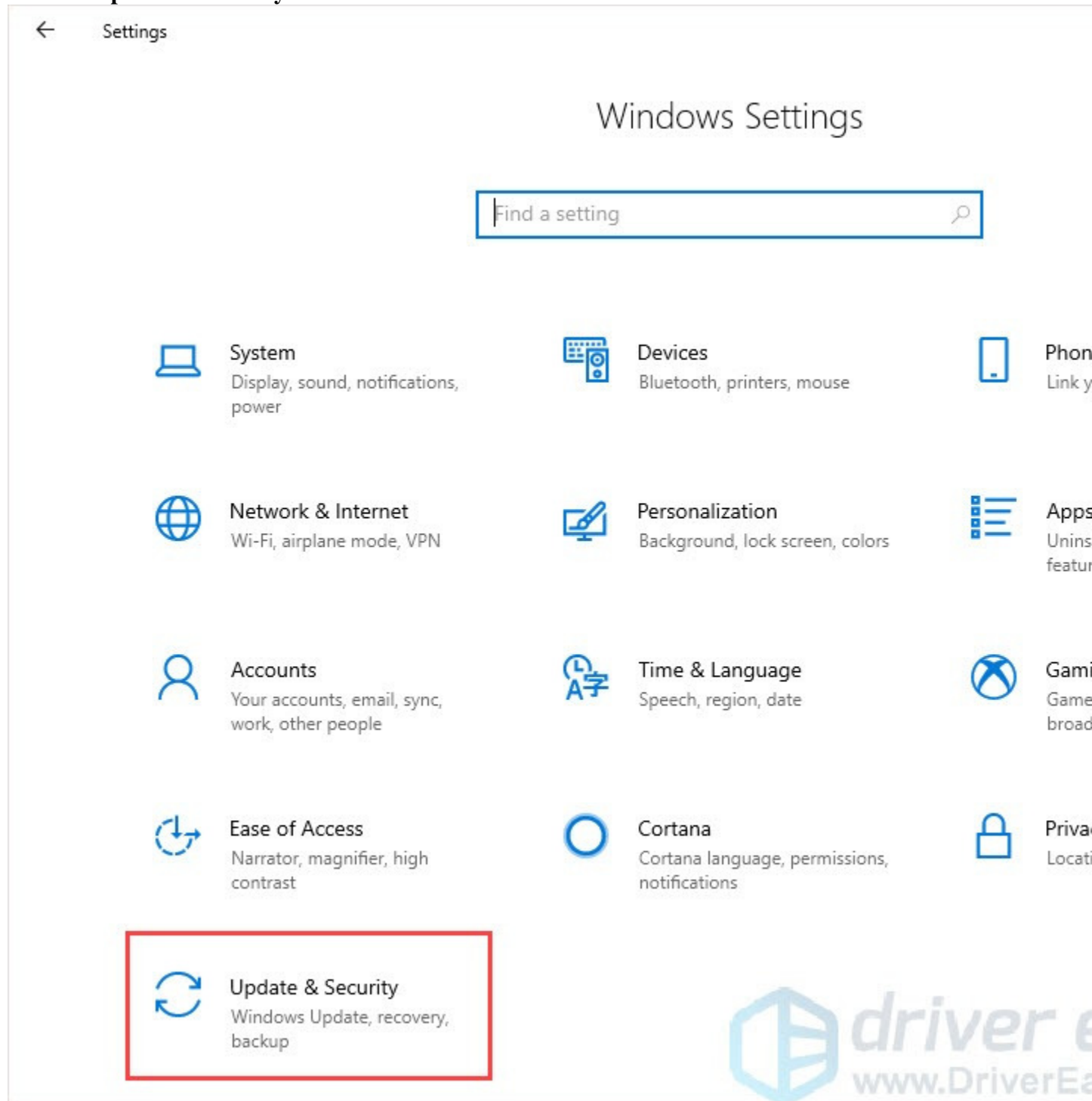
1. **[Run the Bluetooth troubleshooter](#)**
2. **[Disable audio enhancement](#)**
3. **[Change audio formats](#)**
4. **[Update audio drivers](#)**
5. **[Reinstall the audio driver](#)**

Fix 1: Run the Bluetooth troubleshooter

Windows has built-in troubleshooters to fix some common errors. You can run the Bluetooth troubleshooter to fix the Windows 10 Bluetooth audio stutter problem. This is the most common and easy way to fix the problem. Here's how:
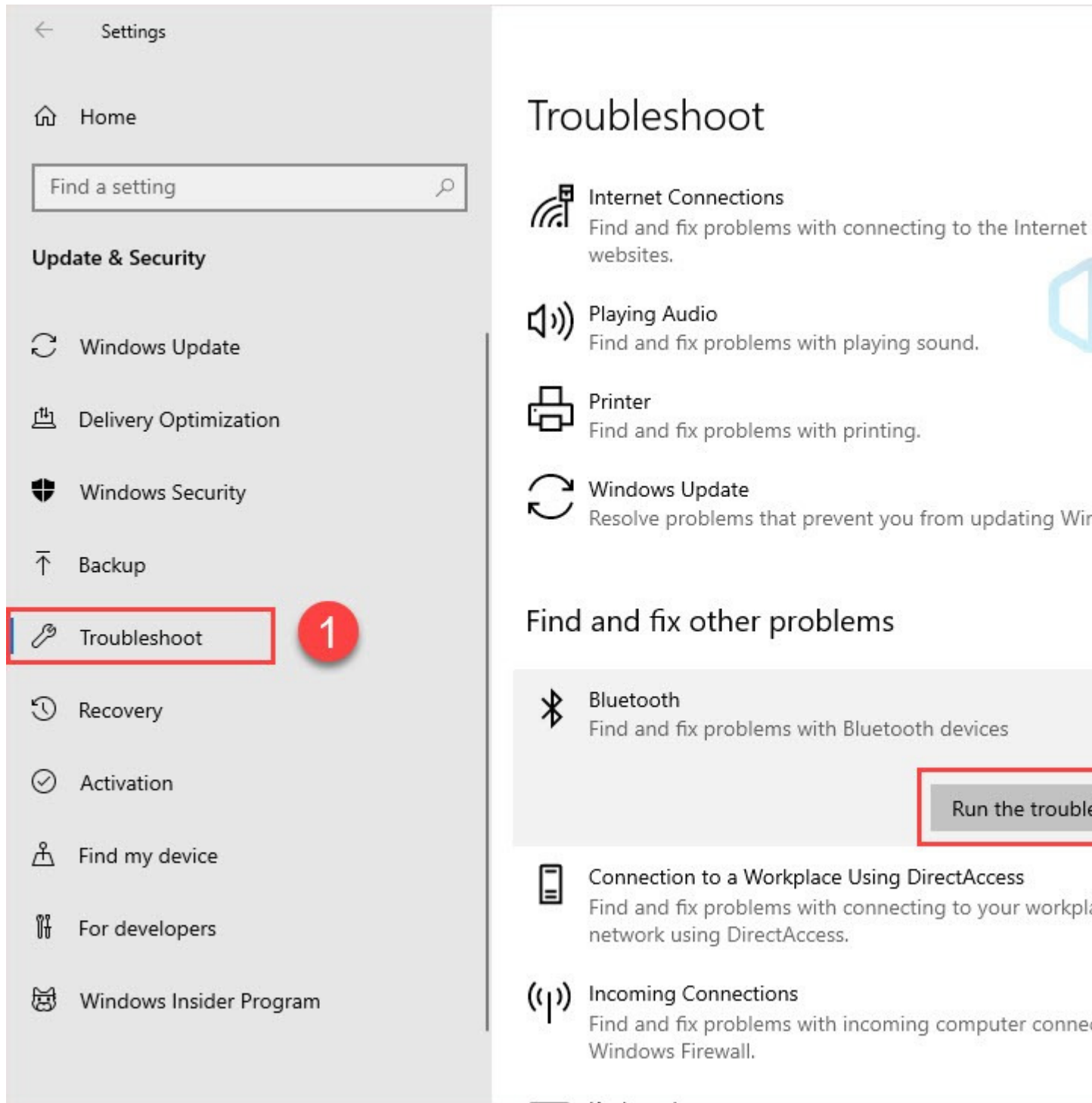
1. Press **Windows logo key + I** keys to open **Settings**.

2. Click on **Update & Security**.

3. On the left pane, click **Troubleshoot**.
4. Under **Find and Fix other problems**, click on **Bluetooth**.

5. Click on **Run the troubleshooter**.

6. Follow the on-screen instructions to finish the process.
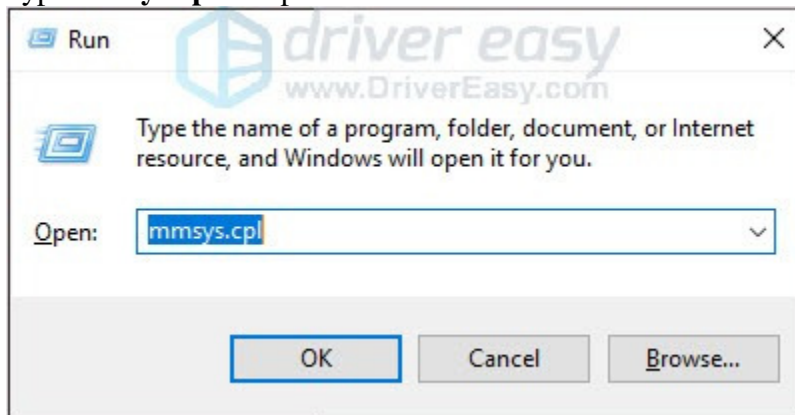7. Reboot your computer and check the problem is fixed or not.

If this fix was unable to solve the issue, please move to the next fix.
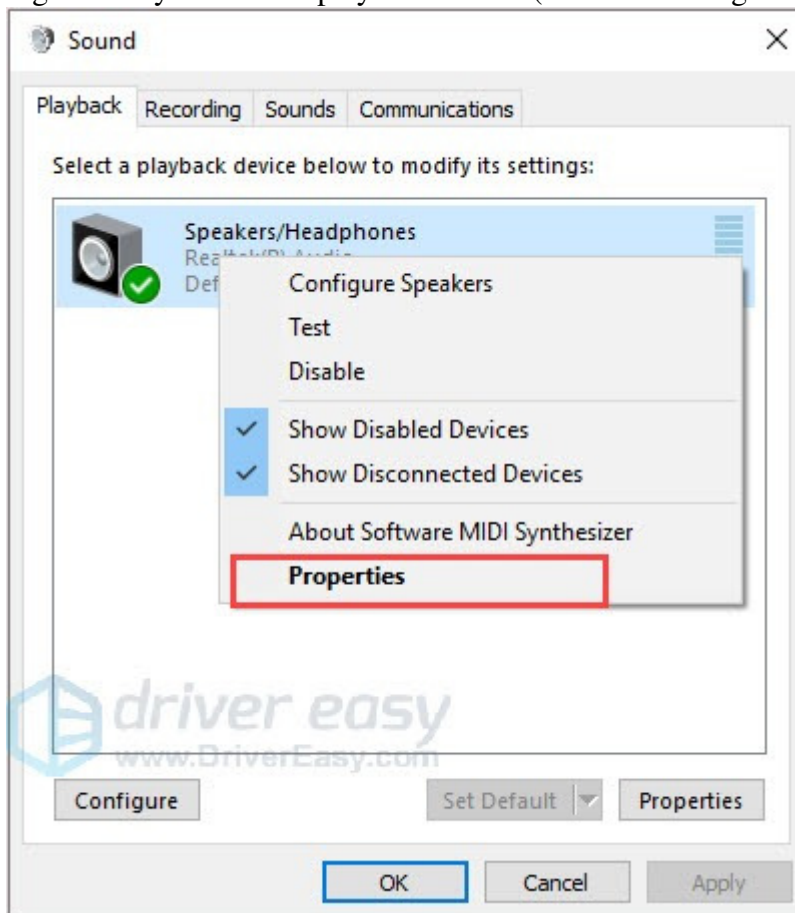
Fix 2: Disable audio enhancement

Audio enhancement is designed to make your system sound perfect. But things can go wrong somethings. To fix your sound stuttering problem, please perform:

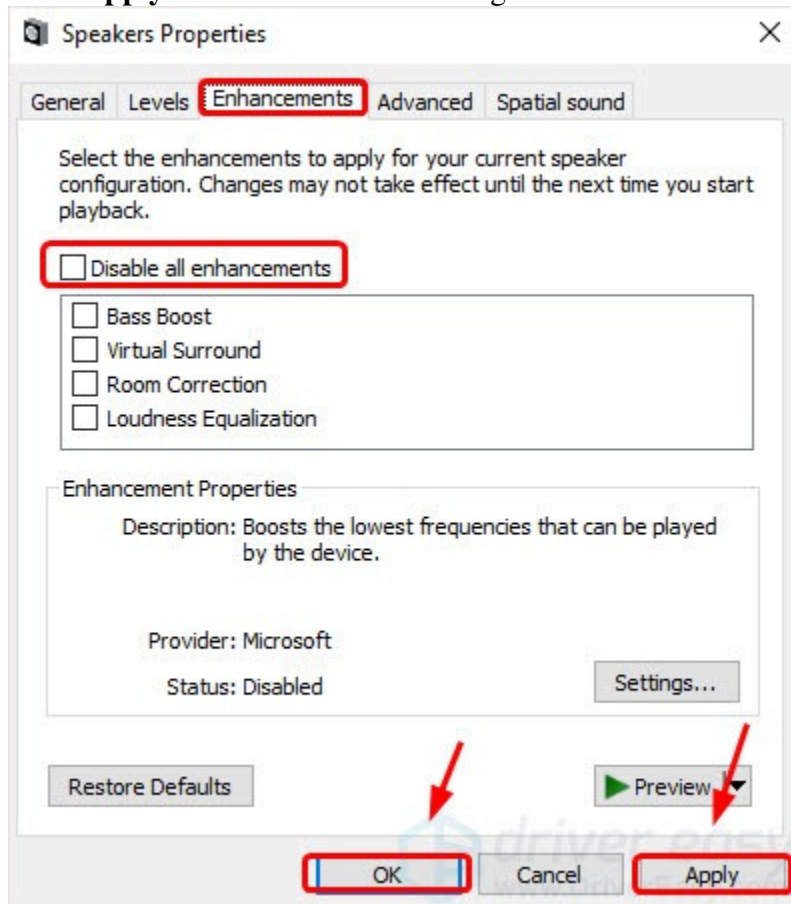1. On your keyboard, press the **Windows logo key + R** on the keyboard at the same time.

2. Type **mmsys.cpl** and press **Enter**.

3. Right-click your default playback device (the one with a green tick) and click **Properties**.

4. Click **Enhancement**. Make sure the box for **Disable all enhancements** is empty. Click **Apply** and **OK** to save the change.
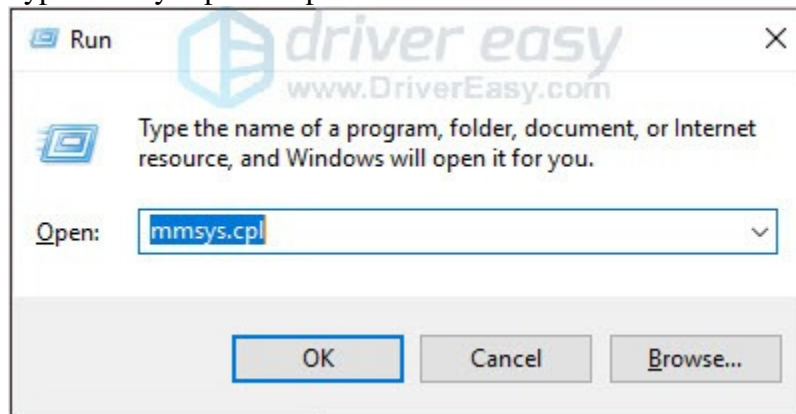

If you don't have an Enhancement tab here, the culprit is not enhancement then. Move on to the next fix.
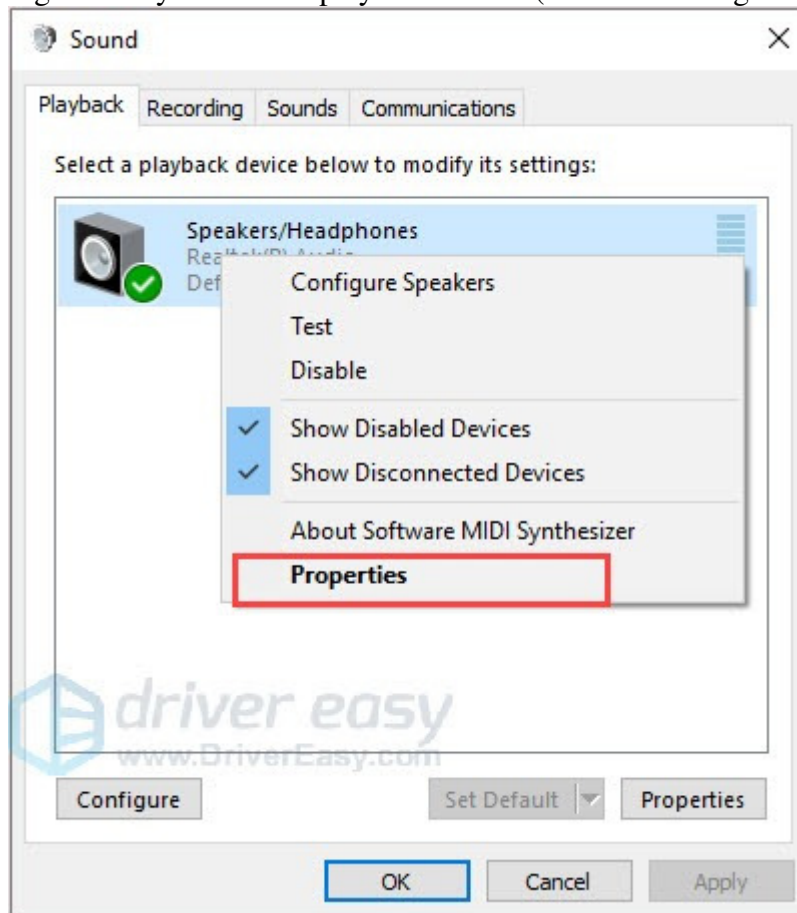
Fix 3: Change audio formats

If your audio driver or software doesn't support the current audio format you have, sound issues such as static or stuttering would happen. To fix it, you can try different audio formats:
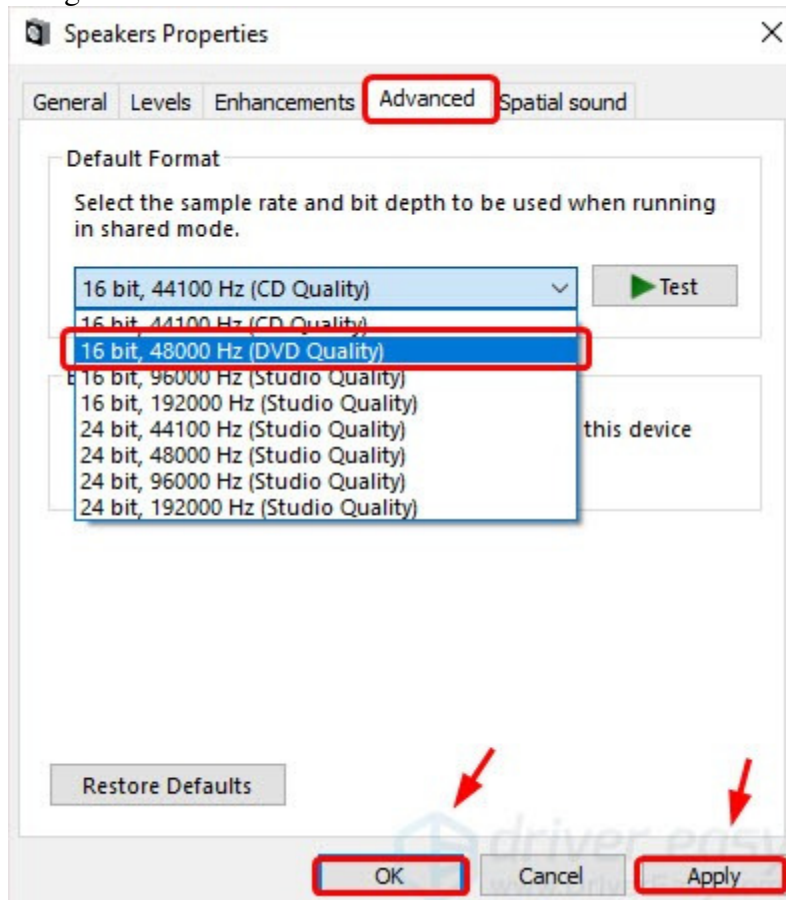
1. On your keyboard, press the **Windows logo key + R** on the keyboard at the same time.
2. Type "mmsys.cpl" and press **Enter**.

3. Right-click your default playback device (the one with a green tick) and click **Properties**.

4. Click the **Advanced** tab. Select **16 bit, 48000 Hz (DVD Quality)**. Click **Apply** and **OK** to save the changes.

5. Test to see if your sound is still stuttering. If yes, go back to step 4 and try some other formats until you find the one that works for you.

If your audio problem remains, don't worry, you need to update your audio drivers. Move on to method 4 for help.

Fix 4: Update audio drivers

The wrong or outdated audio drivers could be the reason for the Bluetooth audio stuttering issue.

You can manually update your audio driver from the manufacturer's website, which requires time and computer skills.
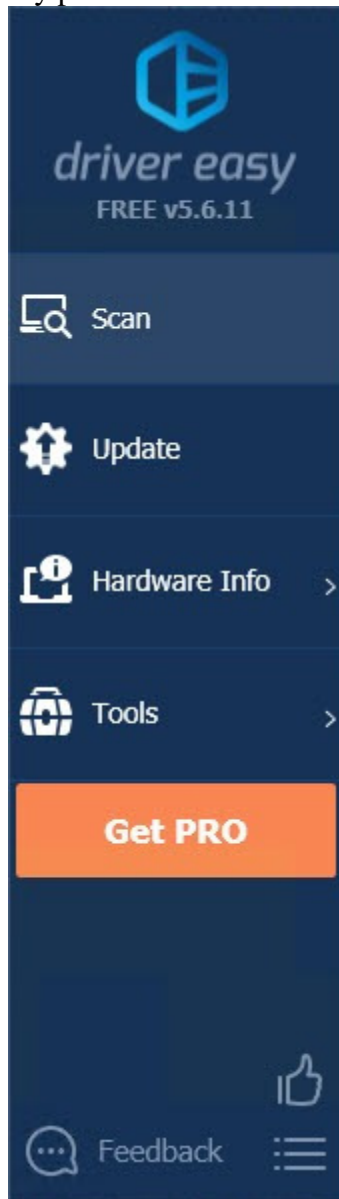If you don't have time, patience or computer skills, we recommend **Driver Easy** to you.

Driver Easy will automatically recognize your system and find the correct drivers for it. You don't need to know exactly what system your computer is running, you don't need to risk downloading and installing the wrong driver, and you don't need to worry about making a mistake when installing.

You can update your drivers automatically with either the FREE or the Pro version of Driver Easy. But with the Pro version it takes just 2 clicks (and you get full support and a 30-day money back guarantee):
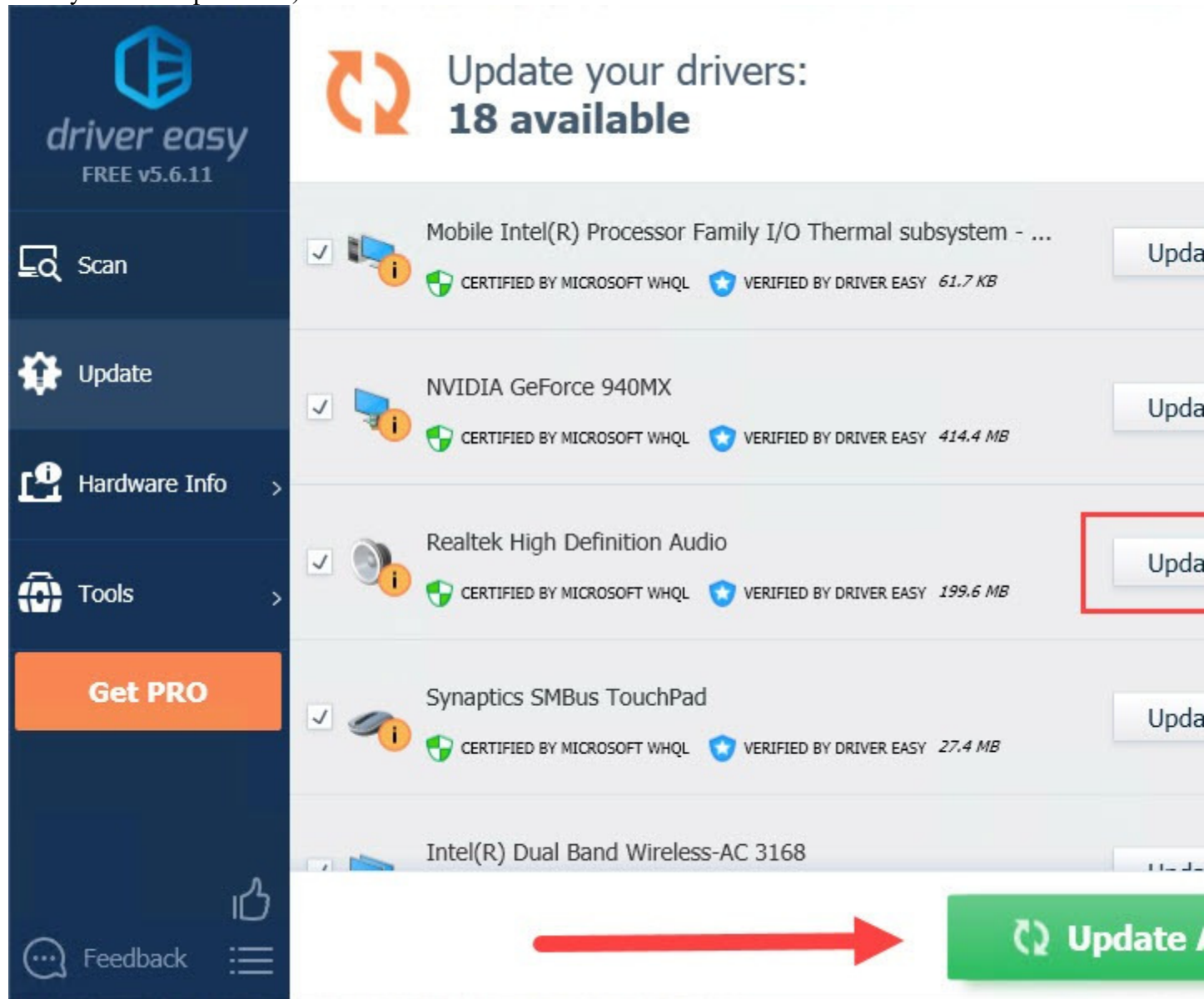
1. **Download** and install Driver Easy.

2. Run Driver Easy and click the **Scan Now** button. Driver Easy will then scan your computer and detect any problem drivers.

3. Click the **Update** button next to the flagged audio driver to automatically download and install the correct version of this driver (you can do this with the FREE version).
Or click **Update All** to automatically download and install the correct version of all the drivers that are missing or out of date on your system (this requires the **Pro version** – you'll be prompted to upgrade

when you click Update All).

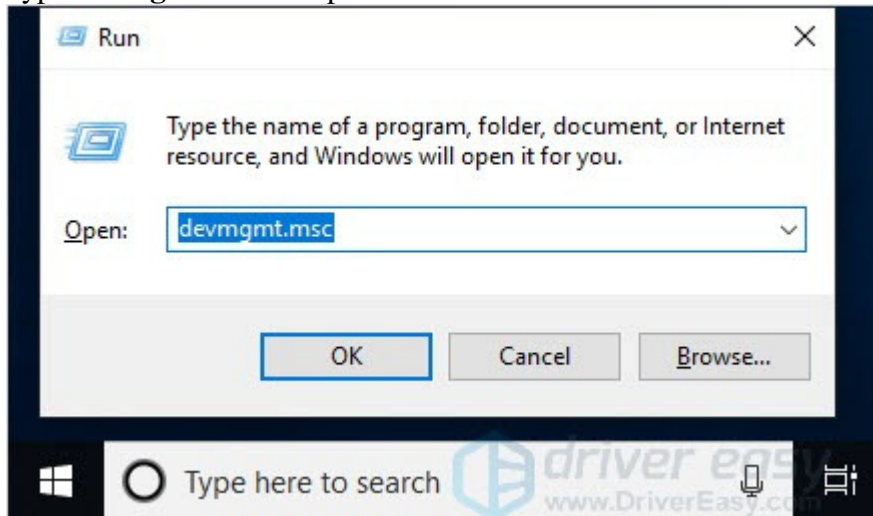**The Pro version of Driver Easy** comes with full technical support.
If you need assistance, please contact **Driver Easy's support team** at **support@drivereasy.com.**

Fix 5: Reinstall the audio driver

If updating the driver doesn't work, you might need to do a reinstall to fix the problem. The incompatibility problem between your sound driver and your software would happen, then comes the stuttering sound. You can reinstall your audio driver to fix it:

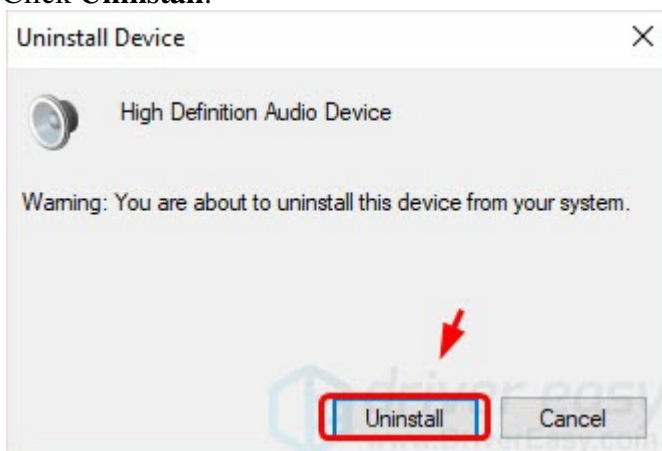1. On your keyboard, press the **Windows logo key** and **R** at the same time.

2. Type **devmgmt.msc** and press **Enter**.

3. Double-click to expand **Sound, video and game controllers**. Right-click the driver for your default audio device and click **Uninstall device**.

4. Click **Uninstall**.

5. When the uninstall finishes, restart your computer. Windows will automatically find and install the audio driver for you.